

EAST Search History

| Ref # | Hits | Search Query | DBs | Default Operator | Plurals | Time Stamp |
|-------|------|---|---------------------------|------------------|---------|------------------|
| L1 | 19 | ((queue (virtual adj queue)) with (problem (non-optimized) (non adj optimized) (service adj quality))).clm. | US-PGPUB | OR | ON | 2008/05/27 23:04 |
| L2 | 4 | ((transfer\$3 mov\$3 reassign \$3) with agents with different with queue).clm. | US-PGPUB; USPAT; EPO; JPO | OR | ON | 2008/05/27 23:06 |
| L3 | 0 | ((agents near3 need\$3) with (queue (virtual adj queue)) with (problem (non-optimized) (non adj optimized) (service adj quality))).clm. | US-PGPUB | OR | ON | 2008/05/27 23:08 |
| L4 | 0 | ((agents near3 need\$3) with (correct\$3 fix \$3) with problem).clm. | US-PGPUB | OR | ON | 2008/05/27 23:09 |
| L5 | 0 | ((transfer\$3 mov\$3 reassign \$3) with agents with different with queue with (problems issues)).clm. | US-PGPUB; USPAT; EPO; JPO | OR | ON | 2008/05/27 23:09 |

5/ 27/ 08 11:10:28 PM

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